



## **ADDENDUM #1**

### **REQUEST FOR INFORMATION 25026**

#### **CAMPUS LOCKS AND CAMERA SYSTEM**

- 1. Do you currently use Active Directory to transfer data from Ellucian/Banner to systems such as access control software? We are using a flat file that exports data out of banner into Persona.**
- 2. What data fields are currently being imported and exported from Persona Campus to Ellucian/Banner data bases?**
  - a) Student name, social security number for PIN code or birthday, WIN # and probably some other fields. Also, Residential Living imports data from another software source, used to be StarRez, I don't know the name of the new software, it manages dorm room information and changes and auto transfers it into the access control system.**
  - b) Current sample row from pipe delimited transfer file:  
20000021|7189|2000002102|Francis|John|Faculty/Staff|Law Master|School of Law|5000363568**
  - c) It contains.  
WIN  
PIN (last 4 of SSN)  
Cardnumber  
Last Name**

**First Name**  
**Patron Type**  
**Access Type**  
**Employee Department**  
**SEOS Number**

3. What data fields are you looking to change in the import/export of data with the new access control system? **We would keep the data the same.**
4. Do all current HID readers have a mobile key installed? **70 percent do but there are still some that need to be programmed with the HID app and have the MOB key installed. We have a custom part # to allow readers to be shipped preprogrammed now.**
5. Does Washburn have an HID mobile credential license account? **We have a small trial account with HID. We haven't started the application with Apple to go wallet yet because not all payment stations on campus are TAP enabled, it's my understanding we need to be 100 percent use case before Apple allows access to Wallet.**
6. Do you use the HID app? **We utilize HID Mobile access for our mobile trial.**
7. Do you use a 3<sup>rd</sup> party pay system with Wallet? **The University's payment processor is TSYS and we do accept digital wallet payments (like Apple Pay and Google Wallet) in the operations for the Ichabod Shop, Ichabod Service Center, and Chartwells. We don't have an active application for Apple Pay or Google Wallet for campus card usage.**
8. Do you currently use access control on your reserved parking lot areas? **Not currently, but PD wants these all on the same system, so staff can use ID to badge into parking lots.**

9. Do you currently use access control on elevators? **We don't currently use access control on elevators and haven't heard of any movement towards this so far.**
10. The RFI provides approximate quantities for access control panels, card readers, and POE/Wi-Fi locks. Are you seeking a quote to replace these systems as part of the RFI to establish a preliminary budget, or is the goal to identify a Vendor/Manufacturer that aligns with the requirements outlined in Worksheet A? **Washburn would like to use as much existing equipment as possible. However, if equipment needs to be replaced, to align with the requirements outlined in Worksheet A, please identify.**
11. Worksheet A mentions a Central Station and SOC. Is the University planning to utilize third-party Central Station monitoring for these systems, or does Washburn University intends to manage them through its own Security Operations Center (SOC)? The purpose of this question is to determine whether Washburn University intends to use its own personnel, PCs, and monitors to manage the access control and video management systems. Given that the University has its own Police Department, we initially assumed these requirements refer to your in-house team handling the monitoring. However, the repeated references to "Central Station monitoring" suggests the possibility that the University might prefer a third-party monitoring company instead. For example, intrusion alarms are commonly monitored by external companies that dispatch police as needed. Similarly, video surveillance can be outsourced to third-party providers to handle camera failure alerts or analytics

events like motion detection and line crossing. Since Washburn University's Police Department operates 24/7, we assumed your personnel would manage these tasks. If that's not the case, we'd be happy to include pricing for third-party monitoring services in our proposal.

- a) Page 3 – Functionality - Real-time central station monitoring and alerts for security incidents. **Washburn Police will monitor 24/7. No external monitoring is requested.**
- b) Page 4 – Functionality - Real-time monitoring and alerts in a central station environment (intrusion detection, door propped). **Washburn Police will monitor 24/7. No external monitoring is requested.**
- c) Page 4 – Functionality - Real-time Central Station monitoring and alerts for security incidents. With graphic maps and video capabilities. **Washburn Police will monitor 24/7. No external monitoring is requested.**
- d) Page 9 – Security - Vendor possesses SOC 2 Type II certification for data security and privacy compliance. **For all software that Washburn University deploys, a HECVAT submission or SOC 2 Type II certification is required.**  
**\*\*\*\*<https://www.educause.edu/higher-education-community-vendor-assessment-toolkit>**