

Your email access has been blocked.

If you receive an email like the following:

From: Microsoft Outlook

<MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@washburnmail.onmicrosoft.com>

Subject: Your email access has been blocked.

Body: You are receiving this message because your IT department has blocked your email access. This could be due to temporary conditions, like your network location. Contact your IT department with any questions or concerns about this mail.

It is an indication you have one or more devices, likely a mobile device, that is currently set up to use an old, basic/legacy authentication profile for your email, and is no longer sending or receiving email.

Follow the pertinent links on <https://www.washburn.edu/disablebasicauth> to reconfigure your email client to support modern authentication.

If you have any further questions, please contact **User Services** at 785-670-3000 or support@washburn.edu.