

TO SELF-MANAGE YOUR 2-FACTOR DEVICES:

1. If you need to add a new authentication device/phone, manage your existing devices, change your phone number, or re-activate Duo Mobile, please go to <https://2factor.washburn.edu>:


WASHBURN UNIVERSITY

DUO TWO FACTOR MANAGEMENT PORTAL LOGIN

Access to this site is restricted to the Washburn community and requires authentication. If you need assistance, please contact [Washburn ITS](#).

Username (Use your Washburn email):

Password:

I'm not a robot  reCAPTCHA
Privacy - Terms

Submit


[Reset an expired or forgotten password](#)

By using this system, you agree to abide by [Washburn University's IT Policies](#)

Using your Washburn credentials, log into <https://2factor.washburn.edu>. Be sure to perform the Captcha check by checking the checkbox for **I'm not a robot** and following the directions that may pop up. Click on **Submit**.

2. Click on **Send Me a Push**. All you need to do is tap **Approve** on the **Duo** login request received at your registered phone/tablet, then you can manage your devices.




DUO TWO FACTOR AUTHENTICATION MANAGEMENT



[What is this?](#) [Need help?](#)

Powered by Duo Security

Choose an authentication method

| | |
|--|---|
|  Call Me | <input type="button" value="Call Me"/> |
|  Passcode | <input type="button" value="Enter a Passcode"/> |
|  Duo Push | <input type="button" value="Send Me a Push"/> |


DUO TWO FACTOR AUTHENTICATION MANAGEMENT



[What is this?](#) [Need help?](#)

Powered by Duo Security

My Settings & Devices

 iOS

+ [Add another device](#)

Default Device: iOS

When I log in:

IF YOU CHANGED YOUR MOBILE PHONE and wish to update that here, choose **Call Me** instead, answer the call from Duo, and follow the directions. Afterwards, you can click on **Reactivate Duo Mobile**.

DUO TWO FACTOR AUTHENTICATION MANAGEMENT



[What is this?](#) [Need help?](#)

Secured by Duo

My Settings & Devices

iOS [redacted]

Reactivate Duo Mobile


Change Device Name

[Redacted]

Token # [redacted] **Device Options**

Choose **Call Me** or **Text Me**, then enter the 6-digit code you receive in the given field and click **Continue**.

DUO TWO FACTOR AUTHENTICATION MANAGEMENT



[What is this?](#) [Need help?](#)

Secured by Duo

Verify Ownership of [redacted]

1. We can call or text you with a verification code.


Call me or **Text me**

2. Enter your 6-digit code:

Verify

Back **Continue**

Choose the type of phone, then click **Continue**.



[What is this?](#) [Need help?](#)


Powered by Duo Security

What type of phone is 785-555-5555?

- iPhone
- Android
- Windows Phone
- Other (and cell phones)

Back **Continue**


Install the Duo Mobile app as directed (if needed), then choose **I have Duo Mobile installed**.



[What is this?](#) [Need help?](#)

Powered by Duo Security

Install Duo Mobile for iOS




1. Launch the App Store app and search for "Duo Mobile".
2. Tap "Get" and then "Install" to download the app.

Back **I have Duo Mobile installed**

Follow the directions as listed to activate Duo Mobile.



Activate Duo Mobile for iOS

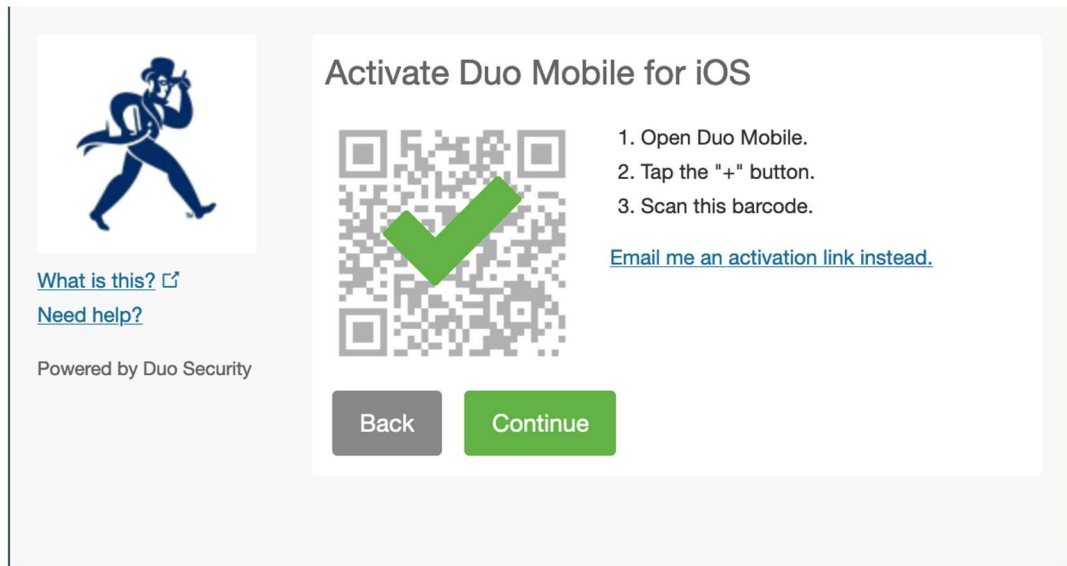


1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.


[Email me an activation link instead.](#)

Back Continue

Click **Continue** or close your browser.



Activate Duo Mobile for iOS



1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Email me an activation link instead.](#)

Back Continue

If you need help enrolling/managing your 2-factor devices in **Duo**, connecting to your **PaloAlto GlobalProtect VPN** client or to **VDI**, or mapping to Washburn network drives once connected, contact support@washburn.edu or call 785-670-3000.